

Frequently Asked Questions

Rainbows Go Wild in the Countryside

Saturday 12th May 2018

Who is the event for?

This event is for **Rainbows** and their Leaders.

What is the format of this event?

You will arrive at Severn Valley Railway Station, Kidderminster at your given time, after being allocated one of two trains where some carriages will be reserved for Girlguiding Worcestershire. First arrival time 9.15am, Second arrival time 9.55am - if you are travelling with other units on a coach to Kidderminster please indicate this on the booking form.

You will be greeted by a Park Ranger from the Countryside Park and walked to the designated areas to sign in. During the day crafts and woodland activities will take place. Park Rangers will return you to the station to meet the train for the ride home. First departure time 3.28pm, Second departure time 4.20pm

Those who arrive on the first train will return on the first train.

Do Leaders also pay £20?

All Leaders/Unit Helpers within the 1:5 ratio travelling on the train are charged at a subsidised rate of £10. All extra adults/YLs registered with the unit travelling by County provided road transport will need to pay £5.00

How do we book for this event?

Booking for this event will be online. From 19.00 on Friday 2nd March 2018 you may book places. You must book the number of places you require.

*******The fillable pdf is needed to be emailed to office@girlguidingworcs.org.uk to complete the booking process. No bookings will be considered without it and it **MUST** be emailed and not posted.*******

At the time of booking your places you will be asked:

Your contact details including the Unit name and Level number,

How many places you would like to book for:

Rainbows, Leaders in ratio, Guide Helpers, Young Leaders aged 14 - 17 and Leaders travelling by County provided road transport.

You **MUST** email the completed pdf to office@girlguidingworcs.org.uk - you will be then be contacted by Girlguiding Worcestershire within 3 working days to let you know if you have been successful in securing places and an event consent form sent to you to pass onto parents.

If all the places are filled we will hold a reserve list should anyone not send their monies in on time. Places will then be offered in order of emailed pdf submission. Places CANNOT be replaced by non-Rainbows.

How do we pay for this event?

Once you have been informed by email your booking for places has been successful you will have **21 days** to send a **non-refundable Deposit** of £10.00 per Rainbow and full payment of Leaders/Young Leaders travelling by train and coach.

For both cheques and bank transfers you **MUST** include the reference 'RDAY' followed by the unit Level Number e.g. RDAY- 12345678

If making a bank transfer the account details are as below:

- Account name: WORCS GUIDE ASSOC
- Sort Code: 30-99-90
- Account number: 02042628
- Reference: (see above)

Cheques to be made payable to Worcestershire Guide Assoc.

You will receive an email from Girlguiding Worcestershire confirming receipt of your payment.

Failure to make payment within 21 days will result in your places being released.

Balance monies are required be made by Monday 23rd April.

When do bookings close?

Bookings close on Monday 31st MARCH 2018 or when the event is fully booked.

Can children of volunteers or others under 18 attend this event?

This event is for Rainbows and their Leaders and we want to ensure that as many of them as possible can attend as the places are limited and we expect demand to be high.

Please refer to our booking policy for our policy on Leaders' children. All requests for places for children of volunteers and others under 18 must be made via the Girlguiding Worcestershire County Office and NOT included on the booking form.

There is no guarantee that places will be available and, on this occasion, is highly unlikely. No train places should be substituted by non-Rainbows.

How many adults can we book places for?

We ask that only the 1:5 ratio is booked. Again demand is expected to be high and the aim is to maximise as many Rainbow places as possible. Any extra Leaders, Guide Helpers and Young Leaders can travel by County provided road transport.

Do we need to complete consent forms?

Each Unit will be sent a consent form when places are confirmed to add to regarding times to meet etc and pass onto parents. These should be kept with Leaders during the day.

What do we wear for the event?

Clothing appropriate for the activities will be issued nearer time. All members of Girlguiding should be in appropriate guiding wear.

Is the event 'exclusive use'?

We shall be the only group doing allocated activities. The Countryside Park itself will be open to the public on the day. Members of the public will also be travelling on the trains but there will be carriages reserved for Girlguiding Worcestershire participants.

Do we need to bring a first aid kit?

We will provide a first aid point, however Leaders are requested to bring a small first aid kit for their group.

Can you meet additional needs?

We do our best to meet all additional needs that our members may have. Contact Girlguiding Worcestershire County Office to discuss at the time of making your booking.

What activities are on offer for girls?

Train trip, Crafts, Pond dipping, Scavenger Hunt (with pooh sticks), Mini beast hunt and more.

Where can we park and will there be a charge?

There is some free car parking at SVR and a pay and display car park nearby.

Who should we contact if we need to change our booking?

Please contact the Girlguiding Worcestershire County Office on 01905 797377, or office@girlguidingworcs.org.uk as soon as possible

Can I receive a refund if I cancel my booking?

Please refer to the Girlguiding Worcestershire booking policy.

Will there be photography at the event?

We will have our own photographers at the event. As this is a large scale event, with over 100 participants, the exception to the photo permissions recorded on GO will apply. This means that photos and videos may be taken and used immediately for event publicity purposes. This is explained to parents on the Information and Consent for Events/Activities form, and parents are instructed that if they do not wish for this to happen, they must talk to their daughter's Leader. It is then the duty of the Leader to contact the event organisers, Girlguiding Worcestershire.

If you have any other questions please contact the Girlguiding Worcestershire County Office